



ELEVATION SOLUTIONS

ENGAGEMENT DIRECTOR

Remote, full-time, up to 25% travel may be required

Elevation Solutions is a human-focused technology implementation firm that helps healthcare, education and nonprofit organizations integrate Salesforce and other technology into their business. Our Engagement Directors play a key role in project delivery, helping bridge the gap between sales, support, configuration, architecture and clients. If you are a self starter, hyper-organized, and really into Salesforce, we want to talk to you!

Responsibilities

- Work with Architecture team to schedule user story integration into a human-focused Salesforce integration for our clients
- Coordinate the configuration of the SFDC environment according to client specs and project scope
- Call out risks when they appear and help craft plans to mitigate them
- Coordinate the integration of apps to the SFDC build
- Assist in the preparation of regularly scheduled reports including status, user story completion and roadblocks
- Coordinate with all project team members to answer requests and queries from the First Officer on projects

Requirements

- Education and/or nonprofit experience very important
- Proven experience as a management consultant
- Knowledge of Agile project delivery practices, requirements gathering, user story prioritization and solid UAT guidelines.
- Proficiency in Google Docs, Sheets, Presentations and other online collaboration tools
- Excellent time management skills and the ability to prioritize work
- Attention to detail and problem solving skills
- Excellent written and verbal communication skills
- Strong organizational skills with the ability to stay two steps ahead of the client
- Some college or post-high school career training preferred; HS diploma or equivalency required
- Salesforce experience preferred; Salesforce Certification nice, but not required.

Other things to know: This job is for a full time position, 100% remote - work from home or coffee shops or wherever you like. We still have a lot of team interaction, though, so you won't be lonely. In order to make this work, you will need an internet connection with good bandwidth to support online conference calling and a computer that is virus protected. Hardworking self-starter with an orientation to get things done at a high level of excellence is required to be on this high performance team. Must be willing to work within an established structure and process and provide feedback when needed to improve that process.

Work week is generally Monday-Friday and office hours are somewhat flexible. We mostly work between 9 and 5 MST, though, and we all have reasonable expectations for response times from each other. We provide unlimited vacation, 401k enrollment and the ability for you to participate in our health plan. We do not allow side work; you will need to focus 100% on our clients and growing business.